



Members with budget billing for their electric service will have their budget amounts recalculated in November. The new budget allocation will be billed starting in December. This recalculation may result in a higher or lower monthly budget amount to be paid. Your budget amount is based on an average of the previous 12 months' actual charges and payments. Budget billing for gas services will not be reevaluated at this time.

A message is printed on this billing statement that indicates your new budget amount. **If you do not see a message on your billing statement, your budget amount has remained the same. Please note that bill credits for capital credits post to your account in December. If you receive capital credits, this will reduce your amount due in December; the regular budget amount will resume in January.**

Invoice billed members, please remember that no messages will print on your bill statement whether or not the budget bill amount changes. If you would like to know your new budget bill amount please call our offices between the hours of 8 a.m. and 5 p.m. Monday – Friday or email us at info@jocarroll.com.

Your new budget amount will begin in December.

If you have any questions regarding Budget Billing or your budget bill account with Jo-Carroll Energy, please contact the Member Services Department at 800-858-5522 option 3.



Jo-Carroll Energy

Your Touchstone Energy[®] Cooperative 

ELIZABETH OFFICE
793 U.S. Route 20 West
8 a.m. - 5 p.m.
Monday through Friday

SAVANNA OFFICE
103 Chicago Ave.
8 a.m. - 1 p.m., 1:30 - 4:30 p.m.
Monday through Friday

GENESEO OFFICE
1004 Chicago St.
7:30 a.m. - 1 p.m., 1:30 - 4 p.m.
Monday through Friday

Jo-Carroll Energy

P.O. Box 390

Elizabeth, Illinois 61028

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