

# pilotLight

YOUR natural gas newsletter from Jo-Carroll Energy

## Swim into Summer

Enjoy summer the right way! Use natural gas appliances like grills, fireplaces and patio lights to create an outdoor oasis. You can relax knowing you'll never run out of fuel. Enjoy the outdoors with clean, reliable, affordable natural gas!

### Enjoy summer in your own backyard!

With natural gas, you can extend your living space outdoors. Use natural gas products like outdoor lighting, pool heaters and firepits or outdoor fireplaces to make the most of outdoor living while helping the environment with clean, reliable natural gas.

Here are a few notes to consider when choosing outdoor living products:

**Grills** A natural gas grill never runs out of fuel because it connects to your home's existing natural gas line. Natural gas is more economical and saves time by eliminating warm-up times associated with charcoal grills. Your natural gas grill can be permanently located, built into a surround or attached to a cart, allowing the grill to be moved when not in use.

**Outdoor fireplaces** An outdoor fireplace is a great built-in addition to a patio or deck. The weather resistant materials provide ambiance and warmth on cool summer evenings.

**Firepits** With a natural gas firepit, you can have a fire without worrying about glowing embers or flying sparks. They are equipped with on/off controls, available in a variety of materials and there's no hassle of chopping or carrying wood.

**Outdoor lighting and tiki torches** Natural gas outdoor lighting can add charm to your property, offer security and can be mounted on posts or wall-mounted. All without attracting flying insects!

**Pool heaters** Heat your pool, spa or hot tub twice as fast with natural gas.

#### Summertime and the savings are easy with our incentives

Enjoy some special summer savings with our "Swim into Summer" natural gas incentives.

- Purchase a new natural gas pool heater or hot tub and receive 10% of material cost up to \$150.
- Switch your fuel source for a pool heater or hot tub to natural gas from propane, fuel oil or electricity from another provider and receive \$100.
- Purchase a new natural gas deck heater, outdoor fire pit or grill and receive 10% of material cost up to \$100.

Rebates are issued in the form of a bill credit. Visit [jocarroll.com](http://jocarroll.com) for natural gas incentive forms and complete terms and conditions.

# Look closer.



It's time to look closer at the future of American energy. Tomorrow's fuel is here today...at home in abundance. America's natural gas is the cleaner, more reliable, more affordable and more efficient energy alternative, offering a local solution to a national challenge.

It's time to look closer at a resource that provides greater stability and versatility while delivering lower costs and emissions. Contact your natural gas provider to look closer at a local resource that can serve your family and community for generations to come.

## Excess Flow Valves

Earlier this year, Jo-Carroll Energy notified natural gas members about excess flow valves (EFVs) and installation of EFVs.

An EFV is an extra safety device that can be installed in a service line providing natural gas to the meter. The main purpose of an EFV is to reduce the risk of a release of natural gas caused by excavation damage to the service line between the point of connection to the main and the meter.

An EFV will not prevent or stop leaks that might occur downstream of the meter. Not every service can accommodate an EFV.

The installation of an EFV is not a requirement for existing natural gas service lines, however, one may be installed at the request of the member. Jo-Carroll routinely installs EFVs during new installations and replacements. Your service may have an EFV installed.

If you notify us that you want an EFV, we will contact

you and evaluate your service to determine if an EFV is appropriate and what the estimated cost will be. The amount charged will not exceed \$1,200 and is payable prior to construction. This amount will include all labor, equipment and materials but will not include restoration of grounds disturbed by excavation.

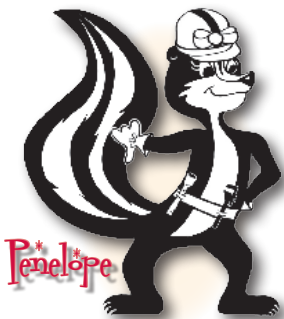
The installation of an EFV would take one day and would require the excavation of the service line at the connection to the main line. Installation will be done on a mutually agreeable date, depending on weather and operational needs at Jo-Carroll.

Typically, installation will be completed within 30 days during construction season (April through November).

After initial installation, if it becomes necessary to replace the EFV on your service line, we will replace the EFV at no charge to you.

If you have any questions, call 800-858-5522. For more information, please visit [www.jocarroll.com](http://www.jocarroll.com)

## WHAT'S THAT SMELL?



Nothing is more important to Jo-Carroll Energy than the safety of our members and the communities we serve.

Because natural gas is odorless, we add an odorant that smells like rotten eggs to help detect even the smallest natural gas leaks should they occur.

If you ever smell this odor in your home, or outside, leave the area immediately and call us at 800-858-5522.

- For more information about natural gas and safety, visit our website at [www.jocarroll.com](http://www.jocarroll.com).



**Know what's below.  
Call before you dig.**



# Jo-Carroll Energy

Your Touchstone Energy® Cooperative 

(800) 858-5522

Emergencies and Outages