



Jo-Carroll Energy

Your Touchstone Energy® Cooperative 



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Membership Fee Credit

Included in this month's billing statement is a **\$5.00 credit** for a membership fee originally assessed when you started services with Farmers Mutual Electric Company (FMEC).

This membership fee record was transferred during the merger between Jo-Carroll Energy and FMEC and retained on your individual service account with Jo-Carroll Energy.

Since the merger in 2013, Jo-Carroll Energy honored the original policy held by FMEC to refund the membership fee if services were discontinued with the cooperative.

In lieu of maintaining this administrative practice into the future, it was elected to administer a one-time refund of all outstanding membership fees assessed under the prior FMEC Membership Policy.

Rest assured you are still a member of Jo-Carroll Energy, and our commitment and service to you, our member-owner, remains ever vigilant.



Have questions?

Should you have any questions regarding this refund, please call our offices during business hours M-F 7:30 – 4:30 at 800-858-5522.

jocarroll.com | 800-858-5522

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